

COWICHAN LIQUOR STORE

Celebrate Life | Savour the Moment

Crossroads Centre, 4485 Trans Canada Hwy, Cowichan Bay, BC, V9L 6L8

JOB POSTING

Cowichan Liquor Store is looking for Educators in Cowichan Bay!

We are seeking enthusiastic, upbeat, and authentic individuals to join our team as
Full Time & Part-Time Educators.

As an in-store Educator, you will play a vital role in the successful delivery of customer service on the retail floor. The main objective of this position is the effective and efficient 'education' of customers regarding the diverse products offered at the Cowichan Liquor Store while ensuring a high level of customer service. Educators are responsible for handling sales transactions, receiving inventory, restocking shelves, adhering to corporate policies and procedures, performing opening and closing duties, maintaining a clean work environment and communicating effectively with internal and external customers. The Educator role involves working evenings, weekends and holidays.

Qualifications

- Must be 19 years of age or older.
- Serving It Right certification.
- Upbeat, optimistic, passionate, friendly, and authentic.
- Excellent team player, and ability to work independently.
- Demonstrated ability to provide superior customer service.
- Demonstrated knowledge of wine, beer and spirits.
- Proven work ethic with utmost integrity.
- Self-awareness, with desire for constant self-improvement (goal-oriented).
- Proactive and solution-focused.
- Responsible and dependable.
- Excellent communication, customer service, and organizational skills.
- Ability and willingness to accept and provide feedback.
- Preferred – one year's work experience in retail sales.
- General computer knowledge.
- Strong problem solving and decision making skills.

TO APPLY: If you are seeking a position in a company which fosters and supports personal development, growth, responsibility, and overall success, please submit your resume to **Sue Hagel** by November 15, 2014 at customercare@cowichanliquorstore.ca.

NOTE: Only those applicants under consideration will be contacted.